

Q: Will American Water still be the local water provider for Norristown and West Norriton?

A: Yes

Q: Are there situations where other communities have accessed the expertise of corporations like Aqua as a contractor instead of outright purchaser?

A: Yes. These would be called Operations and Maintenance (O&M) Agreements. An O&M agreement would not meet the goals and needs of the Municipality.

Q: What else was considered before concluding privatization was the remedy? What have other communities done to retain and properly maintain their infrastructure? What examples were presented to Council of communities pooling their resources to create a consortium of a size to be efficient in meeting ongoing needs?

A: Each community is different and has its own unique circumstances relating to their utility infrastructure. There is no one size fits all.

At the beginning of this process when the Municipality issued the Request for Qualifications, it was sent to over 100 potential interested parties that included many surrounding municipal authorities. Responses to the RFQ were received from only two companies, both of which are private regulated companies. While the Municipality would certainly have considered selling (regionalizing) to a municipal authority, none were interested.



Q: Would it actually be likely Aqua wouldn't receive approval to implement Act 11 provisions with all their corporate experience? Has there been any report or study made that would show what a publicly run system could accomplish with a doubled rate? A tripled rate?

A: Yes, Aqua anticipates that it will receive approval to utilize Act 11 in future rate cases. To what extent Act 11 can be utilized is not known or measurable at this time, and ultimate ratemaking authority lies with the Pennsylvania Public Utility Commission.

Q: What type of insurance will customers have to pay toward with Aqua (sewer line insurance, or any others affiliated with the infrastructure)?

A: Customers will soon have the option to purchase sewer line insurance through the National League of Cities Service Line Warranty Program. If the sale to Aqua is approved, customers will also have the option to purchase sewer line insurance through Aqua. Customers are not mandated to purchase any insurance if they do not wish to.

Q: Is the construction for the water treatment plant for 2020 still happening?

A: There is a planned project taking place at the wastewater plant and we anticipate that will continue until closing. We are not aware of the capital plans for the water plant, which is not owned by the municipality.

